

Refund & Changing the jungle bus time

- If you would like to have a refund or change the jungle bus time, please come to the Information Center 30 minutes before the jungle bus departure time.
- · In case of refund, you must have a receipt with you.

Re-entry

- · Re-entry to the African Safari is only allowed for the customers who have the jungle bus tickets.
- Please come to the Information Center for the re-entry ticket.
- Please re-enter the African Safari 30 minutes before the jungle bus departure time.
- *Re-entry is only available for the customers who have jungle bus tickets, and Re-entry is only allowed on the date of ticket purchase,

Petting area

- Depending on the health condition of the baby tiger/lion or the time periods, you might not be able to take pictures.
 Please check the official website or the Information Center.
- Horse riding is only available on weekends.
 *Horse riding might not be available in case of bad weather or health conditions.

Entering the Safari Zone

- Convertible, soft top, and cars with luggage are not allowed to enter the Safari zone.
- If you have luggage on the car, we will keep it in the Information Center.
- Pets are not allowed to enter the Safari Zone.
 Please keep them in the Pet house.







Warnings for the Animal Zone

WARNING

For your safety and enjoyment of the tour, please read and follow these rules.

- Stay in your vehicle at all times, close all windows and lock all doors, and retract your vehicle's antenna.
- In case of any emergencies or if an accident occurs, notify the closest staff in a vehicle, or call 0978-48-2331.
- Wild animals may approach and interfere with your vehicle.
 If this worries you, please ride our jungle bus.
 Note that in some circumstances, our staff may ask you to use a different vehicle that they provide.
- If an animal approaches your vehicle or seems like it will interfere, do not stop the vehicle and keep on moving.
- 5 Please leave your pets at the Pet house at the entrance of the animal zone.

It is dangerous for the driver to operate the DVD player while driving.

Other riders should control the DVD player.

*The park takes no responsibility for accidents caused by a failure to follow these rules, or any damage to vehicles caused by animals.

